



EU



UNODC

**NATIONAL BUREAU OF STATISTICS AND
ECONOMIC AND FINANCIAL CRIME COMMISSION
NBS/EFCC COLLABORATIVE BUSINESS SURVEY**

ON

CRIME, CORRUPTION AND AWARENESS OF EFCC 2006

**NATIONAL BUREAU OF STATISTICS
PLOT 762, INDEPENDENCE AVENUE
CENTRAL BUSINESS DISTRICT,
PMB 127, GARKI, ABUJA.**

CONFIDENTIAL

NOTICE:

This survey is being conducted under the authority of the 1957 Statistics Act, and the Statistics Act (Amendments) Decree 1979. The Act requires that the information Supplied by you will be treated with utmost confidence and used only for statistical purposes. No Data will be published if there is the risk of any individual establishment's figure by deduction.

Instruction

1. Information is required for the calendar year January – December 2006.
2. Detailed notes to guide you in completing the questionnaire are given at the relevant sections of the questionnaire.

SECTION A: IDENTIFICATION

Name of Establishment.....

Address of Establishment.....

Telephone Number.....

State Name Code LGA Name..... Code
Locality Name.....

Type of Ownership (*tick appropriate*):

- | | | | |
|-------------------------|--------------------------|------------------------|--------------------------|
| Sole Proprietorship | <input type="checkbox"/> | Partnership | <input type="checkbox"/> |
| Private Limited Company | <input type="checkbox"/> | Public Limited Company | <input type="checkbox"/> |
| Cooperative | <input type="checkbox"/> | Statutory Corporation | <input type="checkbox"/> |
| Govt Owned | <input type="checkbox"/> | Other | <input type="checkbox"/> |

Year of Commencement.....

Date of interview: (day / month / year)

Name of Interviewer::.....Signature.....

SECTION B: Summary information about respondent selection and participation to be filled in either after completion of the interview or upon refusal/impossibility to carry it out.

Instruction

(Enter *code of appropriate answer in the boxes as applicable*)

QB1: Decision to participate to the interview
(1) Yes
(2) No => Go to QB3)

QB2: Cooperation was:
(1) very good
(2) good
(3) bad

QB3: Reason for not participating (include cases where the interview was terminated before its completion):

- (1) the address does not exist
 - (2) no company at this address
 - (3) nobody there
 - (4) interview terminated because of lack of time
 - (5) interview terminated because of topic
 - (6) respondent: refused because of lack of time
 - (7) respondent: refused because of previous bad experiences
 - (8) respondent: refused because does not participate in interviews in general
 - (9) respondent: refused this interview because of the subject
 - (10) other reason
-

QB4: What is your position in the establishment?

- (1) managing director, chief executive, owner
 - (2) trade/marketing director, main manager of these premises
 - (3) security director/manager/advisor
 - (4) finance director
 - (5) production manager
 - (6) Other, (SPECIFY)
-

QB5: Indicate gender of respondent (Person being interviewed)

- (1) Male
 - (2) Female
-

SECTION C: GENERAL INFORMATION

The aim of the research is to get information about the experience and opinions of companies, in order to assist businesses in preventing crime and corruption.

QC1: What is the MAIN activity of your establishment?

- 01 Agriculture and Forestry
- 02 Fishing
- 03 Mining and Quarrying
- 04 Manufacturing
- 05. Electricity, Gas and Water Supply
- 06. Building and Construction
- 07. Wholesale and retail Trade, Other Social and Personal Services
- 08. Hotels and Restaurants
- 09. Transport, Storage and Communication
- 10. Financial Intermediation
- 11. Real Estate, Renting and Business Activities
- 12. Public Administration and Defence
- 13. Education
- 14. Health and Social Work
- 15. Other Community, Social and Personal Services

QC2: Approximately how many paid employees (employees and people who belong to permanent staff) -both full-time and part-time -work at or from these premises at present?

- (1) Less than 50
- (2) 50 -99
- (3) 100 -249
- (4) 250 and above

QC3: Is there foreign capital participation in your business?

- (1) Yes
- (2) No => Go to QC5)

QC4: What is the approximate percentage of foreign capital participation?

- (1) Less than 25%
- (2) More than 25%, less than 50%
- (3) More than 50%
- (4) Don't know, no answer

QC5 Does your company subscribe to any kind of insurance (for example against fire, natural disaster or loss or damage)?

- (1) Yes => Go to QC7)
- (2) No
- (3) Don't know, no answer

QC6 What is the main reason why you are not insured?

- (1) Too expensive to insure/can't afford it
- (2) Don't think property is at risk
- (3) Refused insurance by insurance company
- (4) Don't have anything worth insuring
- (5) Haven't got time to arrange/renew the insurance
- (6) Can't be bothered
- (7) Other reason, specify:.....

- QC7:** Does the establishment use security services?
 (1) Yes, private security company
 (2) Yes, MOPOL (Mobile Police)
 (3) No, but security is organized by paid employees of the establishment
 (4) No, no security company or personnel
 (5) Other (Record).....
 (6) Don't know, no answer
-

SECTION D: CRIMES

I'd now like to ask you about specific types of offences. I am interested only in offences which happened in the last calendar year --that is between 1st January and 31st December 2006.

- QD1:** Has anyone actually got into your premises without permission, and stolen or tried to steal something (burglary/theft)?
 (1) Yes
 (2) No => Go to QD4)
-

- QD2:** Did this crime involve guns or other weapons?
 (1) A gun
 (2) Other weapon
 (3) No gun or weapon
 (4) don't know, no answer
-

- QD3:** Did you report the crime to the police
 (1) Yes
 (2) No
 (3) Don't know, no answer
-

- QD4:** Has anything (building, cars, windows, vending machines, etc) been deliberately damaged (vandalism)?
 (1) Yes
 (2) No => Go to QD7)
 (3) don't know, no answer => Go to QD7)
-

- QD5:** Did this crime involve guns or other weapons?
 (1) A gun
 (2) Other weapon
 (3) No gun or weapon
 (4) don't know, no answer
-

- QD6:** Did you report the crime to the police
 (1) Yes
 (2) No
 (3) Don't know, no answer
-

- QD7:** Have you had any of your establishment cars/pickup vans/buses/trailers stolen (theft of vehicles)?
 (1) Yes
 (2) No => Go to QD9)
 (3) Don't know, no answer => Go to QD9)
-

- QD8:** Did this crime involve guns or other weapons?
 (1) A gun
 (2) Other weapon
 (3) No gun or weapon
 (4) Don't know, no answer
-

QD9: Did you report the crime to the police
(1) Yes
(2) No
(3) Don't know, no answer

QD10: Has a part of a car been stolen, or something else which was left in your establishment cars/pickup vans/buses/trailers(theft from vehicles)
(1) Yes
(2) No => Go to QD13
(3) Don't know, no answer => Go to QD13

QD11: Did this crime involve guns or other weapons?
(1) A gun
(2) Other weapon
(3) No gun or weapon
(4) Don't know, no answer

QD12: Did you report the crime to the police
(1) Yes
(2) No
(3) Don't know, no answer

QD13: Has anyone stolen something from these premises by using force or by threatening people, or did anybody try to steal something by using force or by threatening force (robbery)
(1) Yes
(2) No => Go to QD16
(3) Don't know, no answer => Go to QD16

QD14: Did this crime involve guns or other weapons?
(1) A gun
(2) Other weapon
(3) No gun or weapon
(4) Don't know, no answer

QD15: Did you report the crime to the police
(1) Yes
(2) No
(3) Don't know, no answer

QD16: Has anyone, while in these premises, been personally attacked or threatened by someone (assault)
(1) Yes
(2) No => Go to QD19
(3) Don't know, no answer => Go to QD19

QD17: Did this crime involve guns or other weapons?
(1) A gun
(2) Other weapon
(3) No gun or weapon
(4) Don't know, no answer

QD18: Did you report the crime to the police?
(1) Yes
(2) No
(3) Don't know, no answer

QD19: Has anyone, while working for your establishment, cheated the establishment in terms of diverting funds, goods or services or taken money or goods entrusted to them for their own use (theft/fraud by employees)?

- (1) Yes
- (2) No => *Go to QD21*
- (3) Don't know, no answer => *Go to QD21*

QD20: Did you report the crime to the police?

- (1) Yes
- (2) No
- (3) Don't know, no answer

QD21: Has anyone such as a customer, distributor or supplier, i.e. outsiders, cheated the establishment in terms of diverting funds, goods or services to their own purposes benefit, not paying invoices, etc. (theft/fraud by outsiders)

- (1) Yes
- (2) No => *Go to QE1*
- (3) Don't know, no answer => *Go to QE1*

QD22: Did you report the crime to the police

- (1) Yes
- (2) No => *Go to QD26*
- (3) Don't know, no answer => *Go to QD26*

FILTER/SKIP INSTRUCTION

No Crime Committed (If "No" to any of QD1,QD4,QD7,QD10,QD13,QD16 and QD19)	Go to QE1
At least one crime committed, but never reported to the Police (If "No" to any of QD3,QD6, QD9, QD12, QD15, QD18, QD20 and QD22)	Go to QD27
At least one crime committed and at least one reported.	Go to QD24

QD23: Why did you report to the police or any other authority?
(several choices allowed)

- (1) To recover property (1)
- (2) For insurance reasons (2)
- (3) Crimes should be reported/serious event/ company policy (3)
- (4) Wanted offender to be caught/punished (4)
- (5) To stop it happening again (5)
- (6) To get compensation from the offender (6)
- (7) Other reason (specify)..... (7)

QD24: On the whole, were you satisfied with the way the police dealt with your report(s)?

- (1) Yes, always satisfied => *Go to QD27*
- (2) Somehow, but not always satisfied
- (3) No, never satisfied

- QD25:** For what reason were you dissatisfied? You can give more than one reason
- (1) Didn't do enough (1)
 - (2) Were not interested (2)
 - (3) Didn't find or apprehend the offender (3)
 - (4) Didn't recover property (goods) (4)
 - (5) Didn't keep us properly informed (5)
 - (6) Didn't treat us correctly/were impolite (6)
 - (7) Insufficient protection from further victimization (7)
 - (8) Not guaranteeing anonymity (8)
 - (9) Were slow to arrive (9)
 - (10) Other reason, specify..... (10)

- QD26:** What were the main reasons for not reporting such an incident
- (1) Not worth reporting, not serious enough/ not significant amount of damage (1)
 - (2) Police wouldn't have done anything/wouldn't have been interested (2)
 - (3) Police wouldn't have been able to do anything/slight chance of success (3)
 - (4) Involving the police was not appropriate/it was an internal matter/Not sure it was theft, items could have been misplaced (4)
 - (5) Fear of reprisals (5)
 - (6) Fear of negative publicity (6)
 - (7) Didn't bother because no insurance claim was involved /insurance deductible greater than the loss (7)
 - (8) Lack of time/too much trouble (8)
 - (9) Not company policy (9)
 - (10) Lack of proof /evidence/witnesses 10)
 - (11) Other reason (record)..... (11)
 - (12) Don't know, no answer (12)

- QD27:** How would you estimate the total value of any damage caused by all the incidents you mentioned, at these premises in 2006?
- (1) Nil
 - (2) Rather insignificant/negligible
 - (3) Significant
 - (4) Highly significant
 - (5) Don't know, know answer

- QD28:** How much approximately would you estimate the total value of any damage caused by all the incidents you mentioned, at these premises in 2006?
Approximate amount:Naira

- QD29:** Did you recover any money or get stolen/damaged items replaced from the insurance company?
- (1) Yes
 - (2) No, I am not insured/was not insured at the time
 - (3) No, I was insured but did not report / deductible greater than the loss
 - (4) No, I was insured but did not qualify
 - (5) <<don't know, no answer>>

SECTION E: Bribery and Corruption

QE1: In your opinion to what extent does each of the issues listed below represent an obstacle for doing good business in the country? (One Choice per row)

Obstacles Issues	No obstacle	Moderate obstacle	Very strong obstacle	<<don't know, no answer>
(1) Tax regulations				
(2) Inflation				
(3) Political instability				
(4) Changes in laws and regulations				
(5) Crime and insecurity				
(6) Corruption				
(7) Complicated business registration				
(8) Unclear laws				

QE2: Some companies may operate “informally” (for example bending some rules, not obtaining required licenses, permits, not paying taxes, etc). In comparison to companies that do everything correctly, do you believe that they get ...

- (1) Highly significant advantages in relation to costs/risks
- (2) Significant advantages in relation to costs/risks
- (3) Rather insignificant advantages in relation to costs/risks
- (4) Irrelevant advantages in relation to costs/risks
- (5) Don't know, no answer

QE3: I am now going to describe a number of scenarios that involve business companies and public officials. For each of them, please indicate if in your line of business the described practices are very frequent, fairly frequent, not very frequent but not unusual or never happen? one choice per row

Scenario	Very frequent	Fairly frequent	Not very frequent but not unusual	Never happens	<<Don't know, no answer>>
(1) A company offers gifts or money to a public official, directly or indirectly, in order that the official, in the exercise of his/her official duties, behave in a way to facilitate the obtaining of what the company desires.					
(2) A public official asks a company for gifts, money or career advantages for him/her or his/her relatives, in order to depart from his/her normal behaviour in the exercise of his /her official duties.					
(3) A company in your line of business knows in advance how much extra money they should pay to public officials to get things done.					
(4) A company offers gifts or money to a foreign public official, directly or indirectly, in order that the official, in the exercise of his/her duties, behave in a way to facilitate the obtaining of what the company desires.					
(5) A foreign public officials asks a company for gifts, money or career advantages for him/her or his/her relatives, in order to depart from his/her normal behaviour in the exercise of his /her official duties.					
(6) A foreign/multi-national company gets involved in bribery with politicians.					
(7) A foreign/multi-national company gets involved in bribery with the public administration.					
(8) A foreign/multi-national company gets involved in bribery with national companies (private and state owned local companies).					

QE4: Nowadays, do businesses like yours find themselves “obliged” to make unofficial payments or gifts to public officials to get things done in the following normal business operations? Do you think this is very frequent, fairly frequent, not very frequent but not unusual or never happens? (one choice per row)

Scenario	Very frequent	Fairly frequent	Not very frequent but not unusual	Never happens	<<Don't know, no answer>>
	1	2	3	4	
(1) Clearing goods with customs					
(2) Obtaining a vehicle fitness certificate					
(3) Procurement of goods and services from government					
(4) Obtaining authorizations from municipalities and district councils					
(5) Obtaining business licenses and permits					
(6) Procurement of goods and services for private companies					
(7) Environmental regulations and compliance					
(8) Sanitary regulations compliance					
(9) Work safety regulations compliance					
(10) Arbitration/litigation					
(11) Obtaining residence and work permits					
(12) Public procurements (Obtaining contracts with state institutions)					
(13) Obtaining import and export permits and licenses					
(14) Dealing with the courts (justice system)					

QE5: In 2006, did you decide **not to make** a major investment because of fear to have to pay extra money in order to obtain the necessary services/permits?

- (1) Yes, the company did not make an investment
- (2) No
- (3) Don't know, no answer

QE6: Have you or your establishment had practical experience being obliged to make unofficial payments or gifts to any public officials in 2006 (check skips)?

- (1) Yes
- (2) No
- 3) Don't know, no answer

QE7: Which operations below did you perform between 01 January and 31 December 2006?
 . Did you or the company pay a bribe to perform it at least once?.

Operation's Perform	Yes (1)	No (2)	Don't know (3)		QE8: Did you or the company pay a bribe?		
					Paid a bribe (1)	Did not pay a bribe (2)	Don't know (3)
(1) Clearing goods through customs				If "Yes" Go to QE8			
(2) Obtaining road worthy certificates				If "Yes" " "			
(3) Procurement of goods and services for government				If "Yes" " "			
(4) Obtaining business licenses and permits				If "Yes" " "			
(5) Procurement of goods and services for private companies				If "Yes" " "			
(6) Getting clearance for environmental or sanitary regulations				If "Yes" " "			
(7) Residence and work permits				If "Yes" " "			
(8) Vehicle registrations				If "Yes" " "			
(9) Police investigations				If "Yes" " "			
(10) Traffic offences				If "Yes" " "			
(11) Contact with the court				If "Yes" " "			
(12) None of the above				If "Yes" " "			

FILTER INSTRUCTION (check skips)

No bribe solicited (no checks in column 1 of **QE8**)

=> Go to QF1

At least one bribe solicited (at least one check in column 1 in **QE8**)

QE9: Who was involved in the case(s) you referred to? Was there any ...

Official Involved	Yes	No	<<Don't know, no answer>>
(1) Elected officials			
(2) Government officials			
(3) NEPA/PHCN/Water board			
(4) Police personnel			
(5) Customs officials			
(6) Court officials			
(7) Tax/revenue officials			
(8) EFCC officials			
(9) Doctors/Nurses			
(10) Bank officials			
(11) Teachers/Professors			
(12) Security guards			
(13) Traditional authorities			
(14) Private sector officials			
(15) Others			

QE10: The last time you were asked for a bribe, for what purpose was it?

- (1) To speed up the proceeding
- (2) To access some information
- (3) To have a better treatment
- (4) To win the case
- (5) For nothing, it was impossible to avoid paying a bribe
- (6) Other
- (7) Don't know, no answer

QE11: The last time you had to pay a bribe, how much, approximately, did you have to pay

Approximate amount:Naira

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QE12: Do you know whether any incident of corruption was reported by your company to the police or an anti-corruption body?

- (1) Yes
- (2) No => Go to QE15)
- (3) Don't Know, no answer => Go to QE15)

QE13: To whom was it reported first?

- (1) to the police
- (2) to the court
- (3) to his/her superior
- (4) to the economic and financial crimes commission (EFCC)
- (5) to the independent corrupt practices commission (ICPC)
- (6) to the press
- (7) to a private agency such as security guards
- (8) Other
- (9) Don't know, no answer

QE14: Did the company or anyone in the company suffer any reprisal in connection with reporting the corruption incidents?

- (1) Yes
- (2) No
- (3) Don't know, no answer => Go to QF1

QE15: What was the main reason for not reporting such incident(s)?

- (1) Not worth reporting, not serious enough
- (2) No action wouldn't have been taken/Slight chances of success
- (3) It was an internal matter
- (4) Fear of reprisals
- (5) Fear of negative publicity
- (6) Lack of time/ too much trouble
- (7) Not company policy
- (8) Lack of proof /evidence/witnesses
- (9) Other reason (Record).....
- (10) Don't known, no answer

SECTION F: INTIMIDATION/EXTORTION AND PROTECTION MONEY

I would now like to ask you about intimidation/extortion and protection money. By this I mean:

- Actual incidents or attempts to extort money from your establishment;
- Threatening and intimidating managers and/or employees;
- Threatening product contamination;
- Anyone requesting money in exchange for his/her services to protect your establishment from robbery, further extortion, acts of vandalism or further requests of bribes.

QF1: Do you believe such practices are common in your line of business? Are they..

- (1) Very common
- (2) Fairly common
- (3) Not very common but not unusual
- (4) Not common at all
- (5) Don't known, no answer

QF2: Did anyone try to intimidate you, other managers, your employees, ask for protection money, extort money from the establishment in relation to its activities?

- (1) Yes
- (2) No => Go to QG1
- (3) Don't know, no answer => Go to QG1

QF3: If Yes to Question QF2, did that include....

Intimidation/Extortion	Yes	No	<<Don't know, no answer>>
(1) Extorting money from your establishment			
(2) Threatening and intimidating managers and/or employees			
(3) Threatening product contamination			
(4) Requesting protection money			
(5) Other, specify:			

QF4: What methods were used in committing the offences?

Offence Committed	Yes	No	<<Don't know, no answer>>
(1) Walk-in into the premises			
(2) Face-to-face contact in some other location			
(3) Telephone calls			
(4) Emails or other written communications			
(5) Other, specify.....			

QF5: Were any weapons used at any time?

- (1) Yes
- (2) No => Go to QF8
- (3) Don't know, no answer => Go to QF8

QF6: What kinds of weapons were used?

Weapons Used	Yes	No	<<Don't know, no answer>>
(1) Guns			
(2) Explosives			
(3) Knives, cutlass			
(4) Other weapons			

QF7: In your opinion, who was involved in committing such offences?

Offenders	Yes	No	<<Don't know, no answer>>
(1) Organized crime, cults, area boys, militant youths			
(2) Rival business			
(3) Security agents			
(4) Others			

QF8: Do you know whether all incidents were reported to the police?

- (1) All incidents were reported
- (2) Most incidents were reported
- (3) Only some incidents were reported
- (4) No incident has been reported => Go to QF11
- (5) Don't know, no answer => Go to QF11

QF9: On the whole, were you satisfied with the way police dealt with your report?

- (1) Yes => Go to QG1
- (2) No
- (3) Don't know, no answer

QF10: For what reasons were you dissatisfied? You can give more than one reason.

Dissatisfaction	Yes	No	<<Don't know, no answer>>
(1) Didn't do enough			
(2) Were not interested			
(3) Didn't find or apprehend the offender			
(4) Didn't recover property (goods)			
(5) Didn't keep us properly informed			
(6) Didn't treat us correctly/were impolite			
(7) Insufficient protection from further victimization			
(8) Not guaranteeing anonymity			
(9) Were slow to arrive			
(10) Other reason, specify:			

QF11: What were the main reasons for not reporting such incident to the police?

Reasons for not reporting to Police	Yes	No	<<Don't know, no answer>>
(1) Not worth reporting, not serious enough			
(2) Police wouldn't have done anything/wouldn't have been interested			
(3) Police wouldn't have been able to do anything/slight chance of success			
(4) Involving the police was not appropriate/ it was an internal matter			
(5) Fear of reprisals			
(6) Fear of negative publicity			
(7) Didn't bother because no insurance claim was involved			
(8) Lack of time/ too much trouble			
(9) Not company policy			
(10) Lack of proof /evidence/witnesses			
(11) Other reason, specify:			

SECTION G: ACCESS TO THE JUSTICE SYSTEM

QG1: In 2006, did your company have experiences with the courts?

- (1) Yes
- (2) No => Go to QG9
- (3) Don't know, no answer => Go to QG9

QG2: Based on your experiences in 2006, are you likely to use courts again to solve future disputes or problems?

- (1) Yes => Go to QG4
- (2) No
- (3) Don't know, no answer

QG3: If not, please specify the reason:

- (1) The courts are not accessible
- (2) The courts are too expensive
- (3) The courts are too slow
- (4) The courts are corrupt
- (5) The courts are not competent
- (6) The courts are not fair/independent
- (7) Other
- (8) Don't know, no answer

QG4: The last time in 2006 you had experience with the court, how was the case resolved?

- (1) The company won
- (2) The company lost
- (3) The case is still pending => Go to QG6
- (4) Don't know, no answer => Go to QG6

QG5: If the case was concluded, how many months were necessary to conclude it?

- (1) Less than 6 months
- (2) Between 6 and 12 months
- (3) Between 12 and 24 months
- (4) More than 2 years
- (5) Don't know, no answer

QG6: If the case is still pending, how many months ago was it filed?

- (1) Less than 6 months
- (2) Between 6 and 12 months
- (3) Between 12 and 24 months
- (4) More than 2 years
- (5) Don't know, no answer

QG7: How difficult was it to have information from the courts regarding this case (the last one in 2006)?

- (1) Very difficult
- (2) Somewhat difficult
- (3) Neither difficult nor easy
- (4) Somewhat easy
- (5) Very easy
- (6) Don't know, no answer

QG8: In general in 2006, did the company, or someone in its behalf, accept to pay a bribe in relation with a court case?

- (1) Never
- (2) Seldom
- (3) Sometimes
- (4) Usually
- (5) Always
- (6) Don't know, no answer

- QG9:** Why did your company not use the court in 2006?
- (1) no problem to be solved by the courts => *Go to QG11*
 - (2) Should have used the court system, but decided not
 - (3) Don't know, no answer => *Go to QG11*

- QG10:** Why did your company decide not to use the court?
- (1) The courts are too far / not accessible
 - (2) The courts are too expensive
 - (3) The courts are too slow
 - (4) The courts are corrupt
 - (5) The courts are not competent
 - (6) The courts are not fair or independent
 - (7) Other
 - (8) Don't know, no answer

- QG11:** According to your experience, how would you consider the ability of the courts to punish criminals and protect your company compared to two years ago?
- (1) Much worse
 - (2) Worse
 - (3) The same
 - (4) Better
 - (5) Much better
 - (6) Don't know, no answer

SECTION H: AWARENESS OF EFCC

QH1: Could you tell me whether or not, in your opinion, the Federal Republic of Nigeria is equipped with the necessary **laws** to combat corruption?

(1) Yes

(2) No

(3) Don't know, no answer

QH2: Could you tell me whether or not, in your opinion, the Federal Republic of Nigeria is equipped with the necessary **capacity to implement the existing anti-corruption laws**?

(1) Yes

(2) No

(3) Don't know

QH3: Have you ever heard about the work of the Economic and Financial Crimes Commission (EFCC, Nuhu Ribadu)?

(1) Yes

(2) No

(3) Don't know, no answer

=> Go to QH9

=> Go to QH9)

QH4: The last time you heard about the work of the EFCC, it was through:

(1) the radio

(2) the newspapers

(3) the television

(4) the internet

(5) discussing with friends

(6) an investigation

(7) other

QH5: Do you consider yourself informed about the work of the EFCC very well, fairly well, fairly badly, very badly?

(1) Very badly

(2) Fairly badly

(3) Fairly well

(4) Very well

(5) Don't know, no answer

QH6: How well or badly would you say the EFCC is handling the following matters, or haven't you heard enough about them to say? (*Tick one choice per row*)

Operation of EFCC	Very badly	Fairly badly	Fairly well	Very well	haven't heard enough/ <<don't know >>
1) Investigation of advance fee fraud ('419' fraudsters)					
2) Unsolicited business fraud (contract scam)					
3) bank frauds (forgery of financial Instruments, issuance of dud cheque, etc)					
4) illegal money changing					
5) money laundering from corrupt proceeds					
6) misappropriation of funds					
7) Investigation of the privatization process					
8) Investigation on the major contracts awarded by the previous military regimes					
9) Asset/funds recovery					

QH7: Taking everything into account, how good do you think the following institutions are performing their jobs in 2006 or haven't you heard enough about them to say?
(Tick one choice per row)

Gov't Organizations	Very good	Fairly good	Fairly poor	Very poor	Haven't heard enough <<don't know >>
1) (ICPC) Independent Corrupt Practices and Other Related Offences Commission					
2) (EFCC) Economic and Financial Crimes Commission					
3) Code of conduct Bureau					
4) Police Force					
5) Traffic Police					
6) Media					
7) Non-Government Organizations					
8) Courts					
9) NITEL					
10) PHCN <i>(formerly NEPA)</i>					
11) Political Parties					

QH8: How would you rate the integrity of the following institutions in the past 12 months, or haven't you heard enough about them to say? *(Tick one choice per row)*

Gov't Organizations	Very dishonest	Some what dishonest	Neither honest nor dishonest	Some-what honest	Very honest	Haven't heard enough/<Don't know>>
1) (ICPC) Independent Corrupt Practices and Other Related Offences Commission						
2) (EFCC) Economic and Financial Crimes Commission						
3) Code of Conduct Bureau						
4) Police Force						
5) Traffic Police						
6) Media						
7) Non-Government Organizations						
8) Courts						
9) NITEL						
10) PHCN <i>(formerly NEPA)</i>						
11) Political Parties						

- QH9:** According to you, what kind of measure would be most useful to reduce corruption in the country?
- (1) improve education
 - (2) increase salaries
 - (3) issues additional or tougher laws
 - (4) more police in the street
 - (5) more Foreign Aid
 - (6) more jobs security
 - (7) more power to EFCC
 - (8) more political will
 - (9) don't know, no answer

SECTION I: CRIME PREVENTION

- QI1:** To your knowledge, have businesses in this area taken any kind of co-operative action against crime and corruption or extortion, such as sharing security patrols, setting up a business watch or ring-round system, etc.?
- (1) Yes
 - (2) No
 - (3) Don't know, no answer

- QI2:** Apart from any crime you may have reported to the police or any other authority in 2006, did your business have any contact with the police or any other authority about crime r corruption problems or crime prevention in 2006?
- (1) Yes
 - (2) No => Go to QI4)
 - (3) Don't know, no answer => Go to QI4)

QI3: If yes, what about (specify)

QI4: Which of the following policies and/or guidelines do you have operating in your establishment?

Operating Policies	Yes	No	<<Don't know, no answer>>
(1) A code of conduct that governs your employees and managers' interaction with public officials			
(2) A code of conduct that governs your employees and managers' interaction with the representatives of other businesses			
(3) A specific policy and guidelines on dealing with bribery and corruption of other companies and/or the public sector			
(4) An implementation plan for the SERVICOM (Service Integrity....)			

QI5: What measures has your establishment taken to familiarize employees with such a code?

Measures to Familiarize Employees	Yes	No	<<Don't know, no answer>>
(1) Distribution of code to employees			
(2) Copy of code is available on Internet or upon request			
(3) Special workshops were organised to present the code to employees			
(4) Other measures, specify.....			

SECTION J: CLOSURE

QJ1: One last question. If it is necessary, could I visit you again to ask a few additional things?

- (1) Yes
 - (2) No
 - (3) Don't know, no answer
- => Go to QJ3)
=> Go to QJ3)

QJ2: If respondent agrees to be contacted again, record:

Name of Respondent:

Telephone Number:

Name of Establishment:

Address:

.....

.....

QJ3: Thank you very much for you cooperation in this survey. We realize that we have been asking you some difficult questions. I would like to reassure you that responses to the questionnaire are anonymous and results of the survey will be published in an aggregate way. If you like, I can give you again a telephone number of a person in NBS, if you want to check about this interview and the further use of its results.

AFFIX OFFICIAL STAMP